

Windows Endpoint Setup and Troubleshooting Lab

Overview

This lab is built around practical Windows endpoint work: preparing a workstation for use, running baseline health checks, isolating common faults, and writing short support notes that explain what was checked and what fixed the issue.

What is included

- `scripts/endpoint-diagnostics.ps1`

A PowerShell script for collecting baseline endpoint diagnostics.

- `docs/setup-checklist.md`

A setup and handoff checklist for a Windows workstation.

- `docs/troubleshooting-notes.md`

Short examples of how common support issues were checked and resolved.

Support flow

1. Confirm the device baseline.
2. Review network, services, storage, and recent errors.
3. Narrow the issue down with focused checks.
4. Record the outcome clearly.

Why it sits in the portfolio

This project shows troubleshooting, operational support, and technical handoff quality without pulling the portfolio away from security-focused work.